



BRIHAN MAHARASHTRA COLLEGE OF COMMERCE

845, Shivajinagar, Pune 411004. Maharashtra - India. Autonomous College Affiliated to Savitribai Phule Pune University -Senior College (I.D.No. Pu/Pn/C/010[1943]) - Junior College No. 11-11-007

Grievance Redressal Committee

Yes, the college has a mechanism for addressing the grievances of students. A grievance policy is formed by the college that takes care of the issues that arise at the College level. The College has formed the following committee for the purpose of solving the grievances.

• Grievance policy

There is a systematic mechanism for the redressal of Complaints in the college. The college has provided 10 complaint boxes at various locations on the college campus, where students can drop complaint letters related to various issues. Issues can be related to facilities, teaching, examination, or any other issues.

The following guidelines are followed to resolve the cases-

- 1. The Committee members (HODs) check the drop box on regular basis.
- 2. If there is any complaint, then the committee discusses resolving the issues.
- 3. In case the committee does not resolve the grievance, the case gets forwarded to the Anti-Ragging Committee.
- 4. After resolving every complaint, the action taken report is prepared.
- 5. It is ensured in every meeting that all the complaints received are redressed.



OFFICIATING PRINCIPAL

B M College of Commerce
(Autonomous)

Punc - 411 604.





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Anti-Ragging Committee:

Yes, the college has an Anti-Ragging Committee. Following are the members of the anti-ragging committee.

The guidelines received from the University Grant Commission (Policy of Anti-Ragging is given in the below link of SPPU).

(Link: http://www.unipune.ac.in/other academic and service units/board stude nts welfare/pdf/Anti Ragging file 3-8-15.pdf)

Anti-Ragging Committee has been established to ensure a ragging-free campus.

*The following mechanism is established to protect students from ragging.

- Dissemination of anti-ragging policy through college prospectus and website
- Obtaining signed undertakings during the admission process from the students and their parents.
- Assurance by the college to newcomers and their parents or guardians about complete protection against any attempts of ragging by senior students.
- Constitution of Anti-ragging committee
- Regular interaction and counselling with the students to detect early indications of trouble. Offering mentoring
- Unannounced inspection at the hostel, canteen, and restrooms for preventing ragging or any uncalled activity or incident.
- Installation of CCTV Cameras in the college.



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Internal Complaint Committee

Yes, the college has a committee for 'Prevention of sexual harassment. The college has established an internal complaint committee in February 2021 to redress the complaints of female students and staff members in the college.

* Mechanism of the internal complaint committee

- 1) Creating awareness among students and staff members by delivering a lecture
- 2) Complaints can be sent to email id or by meeting committee members or female staff members. Inputs are taken from all HODs, especially female staff members on a regular basis.
- 3) Training is given to girl students for their protection.

4) Mail Id: intcomplaints.bmcc@gmail.com

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